



President Report

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Council Position President

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President's Report – Insurance Institute of Norwich AGM

Over the past 12 months, the Insurance Institute of Norwich has continued to grow and evolve, maintaining its reputation as a supportive, inclusive, and forward-thinking professional body.

As President, it has been a privilege to lead such a committed and passionate Council, whose members work tirelessly to deliver value for our community. This year, our focus has been on raising awareness of both the Chartered Insurance Institute and the Insurance Institute of Norwich who we are, what we stand for, and the support we offer.

It has been a pleasure to connect with many local businesses, both face-to-face and virtually, strengthening relationships and broadening our reach within the professional community.

Education and Professional Development

Supporting our members in their professional journeys has remained a priority, delivered through a diverse calendar of CPD events across general insurance and financial services.

From technical and regulatory insights to soft skills development, our sessions have attracted strong attendance and positive feedback. We are grateful to our speakers and volunteers for sharing their time and expertise so generously.

Member Engagement

Over the past year, we have prioritised engagement with members across all career stages, from emerging talent to established professionals. Particular emphasis has been placed on strengthening our social media presence, resulting in a marked increase in both engagement and followers.

Our Annual Dinner was a key highlight, providing an excellent opportunity for members to connect, while enjoying an evening of high-quality speeches and entertainment and raising funds for our chosen charity.

In addition, our Celebrating Success evening recognised those members who attained their CII and PFS qualifications during 2025, offering a valuable opportunity to network and celebrate their achievements.



Community and Collaboration

At the heart of our Institute is a vibrant and supportive community. This year, we have worked hard to bring people together encouraging knowledge sharing, building connections, and celebrating success.

Whether through events, online sessions, or informal meetups, it has been fantastic to see members engaging and supporting one another.

We have also continued to strengthen our relationships with other institutes and partners, reinforcing a strong and connected professional network.

Looking Ahead

As I reflect on my time as President, I feel immensely proud of what we have achieved together. The year ahead offers an opportunity to further strengthen our offering and expand our reach within the local insurance and financial services community.

We will focus on enhancing member engagement, broadening our CPD programme, and continuing to build strong relationships with businesses and partner organisations.

By doing so, we aim to ensure the Institute remains relevant, responsive, and impactful.

Finally, I would like to extend my heartfelt thanks to the Council for their continued support and dedication without you this would not have been possible, and to our members for their ongoing engagement and enthusiasm for the work we do. It has been a genuine pleasure and a real honour to serve as your President.