



The Insurance
Institute of Norwich
Chartered Insurance Institute



Presidential Message

As I prepare to step down as President of the Insurance Institute of Norwich this April, I want to take a moment to say thank you.

It's been a real privilege to serve over the past year, and I'm proud of what we've achieved together, from engaging events and CPD sessions to supporting new talent entering our profession. I'm especially proud of the work we've done to champion apprentices, exam candidates, and future leaders.

Thank you to the council, our members, and the wider insurance community for your support and enthusiasm throughout my term. It's been a genuine pleasure to represent you.

I'm delighted to be handing over to my deputy, Kris Locker, who will bring great energy and vision to the role. I have every confidence that the Institute will continue to thrive under his leadership.

Thank you again for the opportunity, it's been an unforgettable experience.

Warm regards,

Alycia Thomson



2025 Celebrating Success Event

On 6th March 2025 we hosted our 3rd 'Celebrating Success' Event at The Locker Room at St Andrews Brewhouse in Norwich.

We host this event annually to reward and recognise those local members in the region who achieved a CII or PFS qualification in the preceding year.

It was a thoroughly enjoyable evening with some lovely food and refreshments, and an opportunity for members to network and celebrate their hard work, commitment and dedication to their studies/exams.

The insurance industry is successful because of the people, community spirit, and support of our professional networks and the IIN was proud to host another successful event for our newly qualified members.

Are you studying at present or hope to finish your qualification in 2025 – all 2025 qualification achievers will be invited to the next 'Celebrating Success' event due to be scheduled in Q1 2026 so keep an eye out for your invite!



Recent CPD Events

The IIN, along with collaboration with other regional institutes have delivered several well-attended webinars this quarter, including but not limited to:

- How to Establish and Protect Boundaries
- When Disaster Strikes – managing wet perils within properties

We also ran a face-to-face event on 'Taking People seriously to create a Happy Workforce' in the afternoon of Tuesday 11 March 2025 at The King's Centre Norwich. Michael Quigley from Kataholos walked the attendees through various workplace culture themes including:

1. Work-life balance and flexibility
2. Career growth and development
3. Fair compensation and benefits
4. Positive work culture and wellbeing
5. Job security and stability

REMINDER: If you attended any of the local institute webinars (virtually, or in person) make sure you download your certificate and log your all-important, structured CPD hours.

Upcoming CPD Events

The council are always considering new professional development and networking ideas. We have one CPD event currently in the works and will appear on the website in due course, so Save the Date!

- Webinar on underinsurance of contents and practical tips to address it – 29 May 2025

The council are open to suggestions from our membership on CPD topics, you are welcome to email the institute with specific requests.

All news, upcoming events and webinars are shown on our [website](#) as well as our LinkedIn [page](#) so connect with us to make sure you keep up to date regarding what's coming up next!

Annual General Meeting

Our AGM is taking place on 09 April 2025, where we vote on the appointment of new council members and council roles for the next year.

Keep an eye out for updates following the AGM including the introduction of our new President!

CII Apprenticeship Awards

Entries for the CII Apprenticeship Awards 2025 are now open!

Can you think of someone deserving of a nomination for their dedication, commitment and achievements? Applications are open to apprentices and employers across the UK until 31st May 2025. Find out more [here](#)

The Journal Feb – March 2025

Check out the latest edition of the [Journal](#):

A good read for those wanting to keep up to date with the industry's latest topics, themes and insights!

SAVE THE DATE REMINDER!

Our 2025 Annual Dinner will be held **on Friday 10th October 2025**.

Mark your calendars and look out for further communications in the coming months. You will not want to miss out!

FAQs

Want to find out more about the role of the institute and council members, our professional development events, or methods of communication? Check out our [FAQs](#) on the website to find out more

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