



The Insurance Institute of Norwich Newsletter Q3 2026 Edition

A Message from our President

As we move into another quarter, the school holidays have come to an end, and the darker evenings are beginning to draw in.

We have enjoyed a fantastic few months, and I would like to thank you all for your continued support and for attending our wide range of CPD and social events. From Neurodiversity at Work to The Wonderful World of Warranties and Indemnities, it has been wonderful to see so many members getting involved.



It was also great to see many of you at our recent social events. We are now looking forward to Pilates and Padel in October, followed by wreath-making in December. Don't forget to visit the website and book your tickets.

This month also saw our first Young Professionals Group social event at Boom Battle Bar. It was a fantastic turnout, and I would like to thank Emma Rogerson-Gleave for organising it. We look forward to many more YPG events in the future.

I would also like to highlight my chosen charity, The Feed. My deputy, Amaia, recently visited the organisation and learnt more about the amazing work they do and the impact they have on people's lives across Norwich and Norfolk. We encourage everyone to visit their website, thefeed.org.uk, to learn more about the services they provide.

Last but certainly not least, I am incredibly excited for our Annual Dinner, the Masquerade Ball, on the 9th of October. I know that Daniella Beacock and the team have been working extremely hard to make it a memorable evening and we're really excited that it gives us the opportunity to celebrate 140 years of the Insurance Institute of Norwich! The event is a sell-out, and I would like to thank everyone for their support. I look forward to seeing as many of you as possible as we celebrate together and raise as much money as we can for our charity.

Kris Locker
President, Insurance Institute of Norwich

Shaping the Future of Insurance 2026

On the 1st of October, Paul Roskilly, Anna Wade and Alycia Thompson attended the Chartered Insurance Institute's flagship Shaping the Future of Insurance Conference in London on behalf of the Insurance Institute of Norwich. The event brought together more than 600 insurance professionals to explore this year's theme, "Navigating Future Risks", focusing on the challenges and opportunities presented by AI, climate volatility, geopolitical uncertainty, regulatory change and the future of the profession.

A standout session was delivered by Dame Amanda Blanc, who reinforced the continuing importance of professional qualifications and professional standards in an increasingly data-driven world. While AI and automation are set to play an ever-greater role across the industry, the conference highlighted that human expertise, judgement and ethical decision-making remain essential. The message was clear: technology should enhance professional capability, not replace it.



Other memorable discussions explored the impact of changing global risks and geopolitical developments on the insurance market. These sessions served as a powerful reminder that our profession must continually adapt to emerging risks and that cognitive diversity is critical in helping organisations recognise connections between seemingly unrelated events and respond effectively.

The conference also featured thought-provoking sessions on Agentic AI, showcasing how emerging technologies can transform roles across the insurance sector. While AI presents challenges, speakers emphasised the importance of embracing innovation and developing the skills needed to work alongside these tools to deliver better outcomes for customers and businesses.

Overall, the event was one of the strongest industry conferences in recent years, with an excellent mix of speakers, practical insights and future-focused discussion. The key takeaway for attendees was that the future of insurance will be shaped by a combination of technological innovation, professional expertise, adaptability and a commitment to lifelong learning.



Neurodiversity at Work

In September, members joined our CPD webinar, "Neurodiversity at Work: ADHD, Dyslexia, Dyspraxia and Late Diagnosis at Work", delivered as part of a regional collaboration between local CII institutes. The session explored neurodiversity beyond autism, focusing on how ADHD, dyslexia, dyspraxia and late diagnosis can influence communication, organisation, workload management, confidence and career progression in the workplace.

A key message from the event was that neurodiversity represents a broad spectrum of strengths, perspectives and experiences. Rather than focusing solely on challenges, attendees were encouraged to consider how organisations can create environments that reduce unnecessary barriers and enable individuals to perform at their best. The session highlighted that many neurodivergent professionals bring valuable skills such as creativity, problem-solving, innovation and different ways of thinking, all of which can strengthen teams and improve decision-making.

One of the most thought-provoking aspects of the discussion centred on late diagnosis and the impact this can have on an individual's confidence, career journey and understanding of their own working style. The webinar reinforced the importance of fostering open conversations and creating psychologically safe workplaces where colleagues feel comfortable seeking support and sharing their experiences.

For insurance professionals, the session served as a timely reminder that inclusive workplaces are not only the right thing to build, but are also essential for attracting, developing and retaining talent. As our industry continues to navigate complex and evolving risks, having a workforce with diverse perspectives and ways of thinking is increasingly important.



Creating environments that allow everyone to contribute effectively ultimately helps organisations deliver better outcomes for customers, colleagues and the wider profession.

The webinar provided valuable insights for managers and employees alike, leaving attendees with practical ideas for improving workplace accessibility, reducing cognitive friction and championing inclusion across our industry.

The Wonderful World of Warranties & Indemnities

Members gathered at Mills and Reeve LLP in Norwich for an insightful and engaging session on the increasingly important topic of Warranty & Indemnity (W&I) Insurance, delivered by Alasdair Dick, Partner, and our very own Sophie Briggs, Principal Associate, from Mills & Reeve LLP. The session explored what W&I insurance is, what it covers, how the market has evolved and why it has become a more mainstream feature of corporate transactions in recent years.

The session provided attendees with a valuable overview of the role W&I insurance plays in mergers and acquisitions, helping to protect buyers and sellers against financial losses arising from breaches of warranties or indemnities within sale agreements. Alasdair and Sophie explained how the product has developed significantly over the past decade, becoming a widely used risk management solution in both domestic and international transactions.

A key takeaway from the session was the importance of understanding specialist insurance products that sit outside many professionals' day-to-day experience. As the insurance market continues to evolve and become increasingly sophisticated, having awareness of niche and emerging areas of cover enables practitioners to better understand the wider risk landscape and the changing needs of businesses and clients.

The event also highlighted the value of collaboration between insurance and legal professionals. By combining legal expertise with risk transfer solutions, organisations can approach complex commercial transactions with greater confidence and certainty. For attendees, the session offered an excellent opportunity to broaden their knowledge of a specialist area of insurance while gaining practical insights from experienced practitioners working at the forefront of the field.

Following the presentation, members enjoyed drinks, networking and further discussion, providing a valuable opportunity to connect with fellow professionals and continue the conversation on this fascinating and growing area of the insurance market.

Young Professionals Group Launch

The launch of the Insurance Institute of Norwich Young Professionals Group (YPG) marked an exciting milestone for our local insurance community, bringing together emerging professionals from across the insurance and financial services sector for an evening of networking, conversation and connection.

While professional qualifications, training and workplace experience are essential ingredients for career success, the event highlighted another equally important factor: the relationships we build throughout our careers. From exchanging ideas with peers to learning from more experienced professionals, strong professional networks can provide invaluable support, open doors to new opportunities and help individuals navigate the challenges and opportunities that come with career development.

Our very first YPG social created a welcoming environment where attendees could meet like-minded professionals, share experiences and begin building connections that may last throughout their careers. The enthusiasm and engagement shown throughout the evening demonstrated a clear appetite for a dedicated community where young and early-career professionals can collaborate, support one another and develop meaningful professional relationships.



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One of the key takeaways from the event was the importance of creating opportunities for people to connect outside their immediate workplace networks.

The insurance profession has always been built on relationships, and providing a platform for individuals to expand their networks helps strengthen not only personal career development but also the wider industry. Many of the conversations started during the evening have the potential to become long-term professional connections, creating opportunities for future collaboration, mentorship and career growth.

The success of the event reflects the growing importance of supporting the next generation of insurance professionals. As our industry continues to evolve, fostering strong professional communities will play a crucial role in attracting and retaining talent while helping individuals build the skills, confidence and networks they need to succeed.

A special thank you goes to Emma Rogerson-Gleave, whose hard work and enthusiasm brought the Young Professionals Group to life. Launching a new initiative is no small undertaking, and this first event provided an excellent foundation for what promises to be a thriving and valuable community for Norwich's future insurance leaders.

This is just the beginning for the Young Professionals Group, and we look forward to seeing it continue to grow, creating even more opportunities for members to connect, learn and develop throughout their careers.



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Paint & Sip: Creativity, Conversation and Connection

In September, members swapped the office for the paintbrush as they came together for a fun and memorable Paint & Sip evening at Revolución de Cuba Norwich. The event provided a fantastic opportunity for our insurance and financial services professionals to step away from their day-to-day roles, unwind and connect with colleagues in a relaxed and creative setting.

The evening was designed to bring people together through a shared experience, and it certainly delivered. Members had the chance to catch up with familiar faces, meet new people from across the local market and enjoy conversations that extended well beyond work. While artistic ability varied considerably across the room, enthusiasm was in plentiful supply, with attendees embracing the challenge and showcasing their creative sides.

One of the key takeaways from the event was the value of creating informal opportunities for professional networking. Some of the strongest connections within our industry are often formed outside traditional business environments, where conversations can flow more naturally and relationships can develop more authentically. Events such as this help strengthen our professional community by encouraging members to engage with one another in a different way.

The evening also highlighted the importance of maintaining a balance between professional development and personal wellbeing. Taking time to be creative, socialise and enjoy new experiences can have a positive impact on both personal resilience and professional effectiveness. It was a reminder that networking does not always need to happen in a conference room; sometimes it happens best over a canvas, a paintbrush and a few laughs.

A huge thank you goes to our Social Team, Danielle Norman and Terri-Anne Bailey for organising another excellent member event and continuing to provide opportunities for members to connect, engage and enjoy being part of the Insurance Institute of Norwich community.

Judging by the smiles, laughter and impressive collection of artwork produced throughout the evening, everyone left with a masterpiece of their own and plenty of new connections to remember.





Future CPD Events

You've probably seen our upcoming CPD events on LinkedIn recently, but if not here's a reminder:

Men's Mental Health Workshop

Mental health affects us all, yet many men continue to face barriers when it comes to discussing their wellbeing and seeking support. Our upcoming Men's Mental Health Workshop on the 30th of November provides an important opportunity to explore this topic in a supportive and professional environment.

This engaging CPD session will examine the unique challenges that can affect men's mental health, helping attendees better understand the signs of poor mental wellbeing, the impact it can have both personally and professionally, and the practical steps that can be taken to foster healthier conversations and support networks.

As the insurance and financial services profession continues to place greater emphasis on wellbeing, resilience and inclusive workplace cultures, this workshop offers valuable insights for professionals at every stage of their career. Whether you are looking to support colleagues, enhance your leadership skills or gain a better understanding of mental health in the workplace, this session promises to be both thought-provoking and highly relevant.

Don't miss this opportunity to gain valuable CPD while developing a greater understanding of an issue that affects individuals, teams and organisations across our industry.

Book your spot for this session and see what else is on the way [here](#).

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The Benefits of CPD Events

Continuous Professional Development is essential for anyone looking to thrive in a profession that is continually adapting to new regulations, technologies and customer expectations. By engaging in CPD activities, members can expand their knowledge, strengthen their expertise and stay up to date with the latest developments affecting the insurance and financial services sector.

Beyond the learning itself, CPD events provide a valuable opportunity to hear directly from subject matter experts, explore real-world challenges and exchange ideas with fellow professionals. These conversations often provide fresh perspectives and practical insights that can be applied immediately in the workplace, while also helping to build and maintain professional relationships.

Regular participation in CPD demonstrates a commitment to professionalism, ethical standards and personal growth. It enables members to meet their CII obligations while continuing to enhance the skills, knowledge and behaviours needed to succeed in a changing environment. Most importantly, CPD helps professionals remain informed, adaptable and equipped to deliver the highest standards of service throughout their careers.

The Insurance Charity

From financial assistance to practical guidance and emotional support, The Insurance Charity is there for insurance professionals and their families when they need it most.

Find out more about their work and how they support the industry:

<https://lnkd.in/ebXXVnGG>

Did you know...

As well as remote CPD sessions, the CII offers a wealth of digital CPD content designed to keep your knowledge up to date wherever and whenever you choose to learn.

Digital Events

Members can access a mix of live and on-demand online events, from technical CPD to professional skills and networking.

Learning Content Hub

Members also get unlimited access to hundreds of articles, research papers, publications and lectures all designed to help you build your expertise and stay current with industry developments.

Professional Sector Communities

With dedicated communities across key insurance and financial advice sectors, you can follow CPD programmes and guidance focused on the latest trends, challenges, and good practice in your specialist field.

Visit the Digital CPD page [here](#) to explore everything on offer and top up your learning today.



Celebrating 140 Years at the Annual Dinner

This year's Insurance Institute of Norwich Annual Dinner promises to be an especially memorable occasion as we come together to celebrate an incredible milestone: 140 years of the Insurance Institute of Norwich.

Since 1886, the Institute has played a central role in supporting the professional development of insurance practitioners across Norfolk and beyond. Over the past 140 years, our profession has evolved dramatically, navigating changing markets, emerging risks, technological advances and societal change. Throughout that journey, the Institute has remained committed to fostering professionalism, knowledge sharing and strong connections within our local insurance community.



The Annual Dinner provides the perfect opportunity to reflect on that rich history while celebrating the people, relationships and achievements that continue to shape our industry today. It is always one of the highlights of the Norwich insurance calendar, bringing together members, colleagues, business partners and industry leaders for an evening of networking, celebration and entertainment.

As we mark this significant anniversary, the event will be more than just an annual gathering. It will be a chance to recognise the generations of professionals who have contributed to the success of the Institute, celebrate the strength of our local market and look ahead to the opportunities and challenges that will define the future of insurance.

Excitement is already building for what promises to be a truly special evening. Whether you are a long-standing member or new to the profession, we look forward to celebrating this remarkable achievement with you and raising a glass to 140 years of supporting insurance professionals across Norwich and Norfolk.

Here's to our past, our present and the next chapter in the Institute's history. We can't wait to celebrate with you.

Social Events

Looking for a different way to connect with fellow members? Our upcoming Pilates & Padel event at Court de Padel Norwich offers the perfect combination of wellbeing, socialising and trying something new.

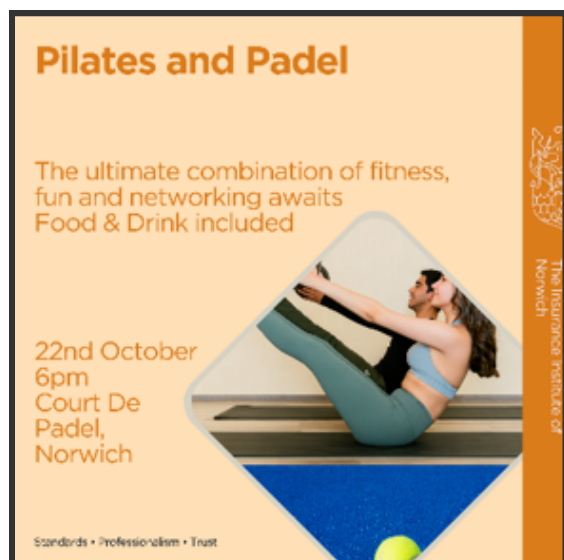
Designed for all abilities, the evening will begin with a Pilates session to help improve flexibility, balance and mobility before members take to the court to experience one of the UK's fastest-growing sports, padel. Whether you're a seasoned player or picking up a racket for the first time, this is a fantastic opportunity to get active while enjoying a fun and supportive atmosphere.

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Joining us at this event provides a great chance to step away from the office, meet fellow professionals and build new connections in a relaxed and informal setting. No previous experience is required, just come along ready to have fun and give it a go.



Your ticket includes:

- A guided Pilates session
- Introduction to padel and court time
- Opportunities to network with fellow members
- A fun, welcoming and inclusive environment

This promises to be a fantastic social event, combining fitness, friendship and professional networking. We look forward to seeing members on the court for what is sure to be an enjoyable and energetic evening.

Spaces are limited so book yours [here](#).

What else is in the Social Calendar this Year?

To finish the year off, we're hosting a Festive Wreath Making social. Join us for an evening of creativity, conversation and festive cheer as we come together to celebrate the season with fellow members and industry professionals.

This relaxed and sociable event offers the perfect opportunity to step away from the day-to-day, catch up with familiar faces and make new connections while creating your very own Christmas wreath to take home. Guided by experienced instructors, you'll be provided with everything you need to craft a beautiful festive decoration, regardless of your previous experience.

Taking place in a welcoming and informal setting, the evening is designed to bring members together to enjoy some festive fun, get creative and build connections within our local insurance community.

Your ticket includes:

- A fully guided wreath-making workshop
- All materials and equipment provided
- The opportunity to take home your finished wreath
- Time to socialise and network with fellow members
- A festive and enjoyable atmosphere

Whether you're a seasoned crafter or simply looking for a unique way to celebrate the season, this promises to be a wonderful way to round off another successful year of Institute events. We look forward to welcoming members for what is sure to be a fun, festive and memorable evening.

Head over to the [website](#) to book your space.



Keep an eye on our LinkedIn page for dates and details of what's coming next.

Connecting for Success

During 2025, the council delivered our Connecting for Success session to 2 groups of aspiring young professionals at both Alan Boswell and Aviva.

The session explores the many benefits of being a CII member, how it can support career development, and the various ways to get involved locally. It also promotes the Insurance Charities and the valuable support they offer.



“It was a great session showcasing what the CII and our local institute has to offer.”

If this is something you'd like to see run in your business or you're after some more information, please pop an email over to: [**norwichinsuranceinstitute@gmail.com**](mailto:norwichinsuranceinstitute@gmail.com)

The Journal

Check out the latest edition of the Journal [**here**](#).

The Journal Podcast

Have a listen to the latest podcasts [**here**](#).

FAQ's

Want to find out more about the role of the institute and council members, our professional development events, or methods of communication? Check out our FAQs on the website [**here**](#) to find out more.

