



Continuing Professional Development Certificate

Crisis/ disaster management - What are the insurance remote damage and human factors?

Date: Thursday 03 October 2019

Time: 1.10pm - 1.55pm

Speaker: Colin Brown, UK Director for Independent Living and Crisis Response
British Red Cross

In this IIL Claims lecture Colin Brown talked about how the Red Cross offer and provide home and worldwide support to communities when disaster strikes and how that support lessens long term impacts, enabling people to re-establish health and wellbeing.

By the end of this lecture, members would have gained an insight into:

- Understanding the link between physical and human damages when disasters strike
- How inclusion of community and people support following a disaster will assist in managing the cost of physical damage
- Constructing and enabling disaster plans to include community and people support



This lecture or podcast can be included as part of your CPD requirement should you consider it relevant to your professional development needs. It is recommended that you keep any evidence of the CPD activity you have completed and upload copies to the recording tool as the CII may ask to see this if your record is selected for review.