



The Insurance  
Institute of Norwich  
Chartered Insurance Institute



## **Presidential Message**

Thank you to all members for your continued support over the past year. It has been a hugely rewarding twelve months, and one that has reinforced the value of the work our Local Institute does for members and the wider profession. With strong momentum already in place, the year ahead, following our AGM in April, presents an exciting opportunity to build further on what we have achieved together.

The support of Council members has been central to this progress. The recent AGM marked an important moment, welcoming new faces while also recognising the commitment of those stepping down. Seeing the dedication behind the scenes is a reminder of how much time and energy goes into supporting our local insurance community.

Looking ahead, there is a clear focus on engagement, visibility and support for members at every stage of their careers. From apprentices and those new to the profession to members studying later in their working lives, ensuring everyone feels supported remains a key priority. Alongside this, the Institute will also be supporting a local charity this year, Fedd Norwich, helping to raise awareness as well as funds for a cause that makes a real difference in our community.

**Kris Locker**

**President, Insurance Institute of Norwich**

## **Norwich Insurance Institute 2026 annual General Meeting**

We enjoyed a very successful evening at our recent Annual General Meeting, which provided a valuable opportunity to reflect on everything the Institute has achieved over the past year and to share ideas and priorities looking ahead to 2026. It was encouraging to review the progress made across events, engagement and member support, and to hear the enthusiasm for the year ahead.

We are pleased to confirm that Kris Locker will continue in the role of President for a further year, with Amaia Robbins remaining as Deputy President. Their continued leadership provides welcome continuity as we build on the strong foundations already in place.

The AGM also marked a time of change within Council. We said a sincere thank you to Bob Walne and Nathaniel Ellert, who both stepped down this year after contributing valuable knowledge, experience and support during their time on Council. At the same time, we were delighted to welcome Will Salmon as our new Website Administrator, strengthening our digital presence and communications.

Several Council members also stepped into new roles, and we look forward to seeing them in action over the coming year:

Emma Rogerson-Gleave has taken on the role of New Professionals Group Chair.

Sherry-Anne Halliday has stepped into our Diversity Coordinator role.

Sophie Briggs has taken on the role of Careers Officer.

Each brings enthusiasm and fresh ideas to their respective areas of focus.

To round off the evening, Kris Locker and Anna Wade unveiled our new Institute-branded hoodies and sweatshirts, which were very well received and added an extra note of excitement to an already positive evening. A great way for you all to easily recognise your council members at future events so keep an eye out for us at our upcoming CPD and socials.

We would like to thank everyone who attended the AGM and continues to support the work of the Institute. We are looking forward to another engaging and productive year ahead.



### **Celebrating Success 2026**

On the 5<sup>th</sup> of March, the Norwich Insurance Institute had the pleasure of hosting its Celebrating Success event, recognising and congratulating members who achieved CII and PFS insurance and financial services qualifications during 2025. The evening provided an opportunity to formally acknowledge the commitment and effort required to balance study with professional and personal responsibilities.

In total, 136 members successfully passed qualifications during the year, an outstanding achievement and a clear reflection of the dedication, resilience and professionalism within our local membership. We extend our sincere congratulations to every member recognised, and commend the hard work that underpins each of these successes.

The event offered a valuable opportunity for members to come together to celebrate their achievements while also networking with peers. Attendees shared experiences of their study journeys, discussed challenges overcome, exchanged practical tips and reflected on next steps in their professional development. It was particularly encouraging to hear how many members have seen tangible career progression as a direct result of achieving their qualifications, whether through apprenticeships or self-directed study.

We would like to extend a special thank you to Hannah Reynolds and Alycia Thomson for organising such a well-run and enjoyable event, as well as to our Council members for their continued support.

Once again, congratulations to all members who achieved qualification success in 2025. We are extremely proud of your accomplishments and look forward to supporting you as you continue to develop and progress within the profession.



## **Cocktail Making**

At the end of March, we hosted a successful cocktail-making event that brought together insurance and financial services professionals for an informal evening of networking and learning. The event offered a welcome opportunity for members to connect outside the usual professional setting.

Throughout the evening, attendees enjoyed the chance to meet and engage with one another, sharing career experiences, exchanging industry insights and discussing how the CII continues to support members with their professional development. The relaxed environment encouraged open conversation and helped foster meaningful connections across the local insurance community.

It was particularly encouraging to see a strong mix of new attendees alongside regular faces, highlighting the value of these events in welcoming new members while strengthening existing relationships. The evening demonstrated the importance of in-person social events in supporting engagement and building lasting professional networks.

Thank you to everyone who attended and helped make the evening such a success and to Terri-Anne Bailey and Danille Norman for organising. We look forward to welcoming members to future events and continuing to create opportunities to connect, learn and collaborate.

## **CPD events**

Over the first few months of 2026, we've hosted a number of CPD events covering a wide range of topics, including soft market skills, the liabilities faced by directors and officers, and the human side of artificial intelligence. We have been delighted with the strong attendance at each of these sessions, which clearly demonstrates our members' commitment to continuous learning and professional development.

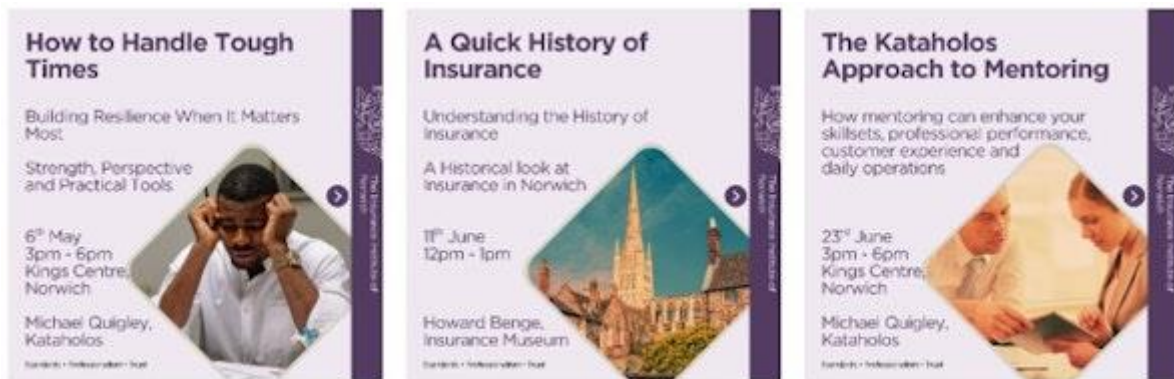
Ongoing CPD is vital not only for maintaining professional standards, but also for supporting both career progression and personal development in an ever-changing industry. By engaging with a variety of technical and non-technical topics, members are better equipped to adapt to new challenges, broaden their perspectives and build confidence in their roles.

We are pleased to confirm that there is much more planned for the remainder of 2026 and into 2027, with a varied programme of events designed to support members at all stages of their careers. Further details will be shared

throughout the year, so we encourage members to keep an eye on our LinkedIn page for the latest updates on upcoming events and opportunities.

### Future CPD events

You've probably seen our upcoming CPD events on LinkedIn recently, but if not here's a reminder:



**Book your spot for any of these and see what else is on the way [here](#).**

Attending CPD events plays a vital role in helping professionals remain knowledgeable, confident and effective in an industry that is constantly evolving. CPD provides opportunities to refresh existing knowledge, stay informed about regulatory changes, emerging trends and best practice, and further develop both technical expertise and essential soft skills that support career progression.

Beyond the technical content, CPD events offer the added value of meaningful interaction with industry experts and peers. Engaging in discussion, asking questions and sharing experiences helps bring learning to life in a way that independent study alone cannot, while also strengthening professional networks.

CPD also supports members in meeting their CII professional requirements, demonstrating to clients, colleagues and employers a clear commitment to high standards, professionalism and ongoing development. Ultimately, CPD helps members remain compliant, current, connected and continuously improving throughout their careers.

### Did you know...

As well as remote CPD sessions, the CII offers a wealth of digital CPD content designed to keep your knowledge up to date wherever and whenever you choose to learn.

## **Digital Events**

Members can access a mix of live and on-demand online events, from technical CPD to professional skills and networking.

## **Learning Content Hub**

Members also get unlimited access to hundreds of articles, research papers, publications and lectures all designed to help you build your expertise and stay current with industry developments.

## **Professional Sector Communities**

With dedicated communities across key insurance and financial advice sectors, you can follow CPD programmes and guidance focused on the latest trends, challenges, and good practice in your specialist field.

**Visit the Digital CPD page [here](#) to explore everything on offer and top up your learning today.**

## **Social events**

Next up in our social calendar is the Grand Norwich Duck race. We took part in this last year and decided to go one better this year and turn it into a full social event.

Taking place at the Norwich Playhouse on Sunday 17 May, this event offers the perfect opportunity to combine socialising, networking and supporting a much-loved local charity event.

# The Grand Norwich Duck Race

Watch the ducks paddle to victory and catch up with fellow CII members and your local council. Food & Drinks included.

17th May  
2pm  
St George's  
Street Bridge  
Norwich



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Following the excitement of the Duck Race itself, we'll be hosting drinks and nibbles at the Norwich Playhouse from 3pm to 5pm, giving members the chance to catch up, connect with fellow professionals and enjoy the atmosphere together. This informal, in-person event is open to friends and family, making it an ideal way to enjoy a Sunday afternoon while engaging with your local Institute and council members.

We look forward to welcoming members to what promises to be an enjoyable and sociable event, celebrating community spirit, connection and involvement in one of Norwich's best-known traditions.

**Spaces are limited so book yours [here](#)**

**What else is in the social calendar this year?**

The team are busy organising further events and full details along with the opportunity to book your space will be released in due course, but next up is our summer BBQ on the 18<sup>th</sup> of June.



**Summer BBQ -  
The Eagle**

A chance to enjoy the sun, relax and catch up with fellow CII members and your local council.  
Food & Drinks included.

18th June  
6pm  
The Eagle  
Norwich

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The graphic features a central image of a black charcoal grill with several sausages and patties cooking on it. The background is a light orange color with a vertical orange bar on the right side containing the text 'The Insurance Institute of Norwich' and a small crest logo.

It promises to be a relaxed and enjoyable evening, giving members the chance to step away from the day-to-day and spend time connecting with colleagues from across the local insurance community. With food and drinks included, this event is all about enjoying the summer, catching up with familiar faces and welcoming new ones. Whether you're early in your career or more established, the BBQ offers a great opportunity to build connections in a friendly, inclusive setting.

That's not all we've got planned though! Mark your calendars, our Summer BBQ on the 18<sup>th</sup> of June is just one of several social events planned for the rest

of 2026, so keep an eye on our LinkedIn page for dates and details of what's coming next.

# Save the Date for our 2026 Social Events!



Paint and Sip  
Redwell Brewery

10th September 2026  
6pm

Wreath Making  
Cosy Club

4th December 2026  
6pm



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## Connecting for Success

During 2025, the council delivered our Connecting for Success session to 2 groups of aspiring young professionals at both Alan Boswell and Aviva.

The session explores the many benefits of being a CII member, how it can support career development, and the various ways to get involved locally. It also promotes the Insurance Charities and the valuable support they offer.

*“It was a great session showcasing what the CII and our local institute has to offer.”*

If this is something you'd like to see run in your business or you're after some more information, please pop an email over to:

[norwichinsuranceinstitute@gmail.com](mailto:norwichinsuranceinstitute@gmail.com)



### **The Journal**

Check out the latest edition of the Journal [here](#).

### **The Journal Podcast**

Have a listen to the latest podcasts [here](#).

### **FAQ's**

Want to find out more about the role of the institute and council members, our professional development events, or methods of communication? Check out our FAQs on the website [here](#) to find out more.